

LEWIS CAPALDI

SPECIAL EVENT CONDITIONS

“Event” means LEWIS CAPALDI 2023.

“Venue” means Royal Highland Centre, Ingleton.

“Arena” means the site where performances are taking place.

“Management” means DF Concerts Limited, company registration number SC333566.

“Promoter” means the person or company staging the Event if different from Management.

“Special Event Conditions” means any of these special event conditions relating to the Event.

“Event Terms and Conditions” means Terms and Conditions applicable to Events held by DF Concerts Limited which can be found at <https://www.gigsinscotland.com/artist/lewis-capaldi>

“Ticketing Terms and Conditions” means Terms and Conditions applicable to the purchase of a ticket and can be found at www.ticketmaster.co.uk/legal/purchase.html

“Ticket” means any official/valid ticket for You to attend an Event.

“You” means you as the holder of the Ticket and “Your” shall be read accordingly.

ATTENDING THE EVENT

1. These Special Event Conditions, in addition to the Event Terms and Conditions and Ticketing Terms and Conditions (including those applicable to VIP tickets/packages), apply to any person who is at the Event.
2. Failure to follow any of the Special Event Conditions and/or the Event and Ticketing Terms and Conditions (including those applicable to VIP tickets/packages) or behaving in a manner deemed unsociable or potentially dangerous will result in You being removed from the Event without refund. Management may pursue prosecution of anyone found to be breaking the law.
3. Subject to licence, CCTV will be in operation in the Event and surrounding areas.
4. Please respect the local residents when travelling to and from the Event and keep noise to a minimum. Follow designated walking routes/entry routes.
5. Anti-social behaviour, in and around the Arena, will not be tolerated and may result in refusal of entry to the Event or removal from the Event.
6. Management reserve the right to refuse admission, or eject You from the Event for any reason including but not limited to concerns regarding the consumption of alcohol and drugs. Any individual refused entry or ejected from the Event will have their Ticket confiscated and/or cancelled.
7. Any individual who has previously been removed or ejected from an event run by Management should not purchase a Ticket as they will be refused entry to the Event and if found at the Event will be removed.
8. You must retain your Ticket and wristband (if applicable) at all times, and neither will be replaced under any circumstances. You can resell or transfer your ticket through Ticketmaster however you may not re-sell or transfer a Ticket if prohibited by law, including a Personal Assistant/Companion or Guest Ticket.
9. Ticket holders who leave the Event will not be permitted to re-enter the Event
10. Car parking tickets must be purchased in advance of the Event and vehicles cannot be left overnight. All vehicles are parked at the owners risk and the Promoter is not liable for any theft, loss or damage to the vehicle while parked. Please note we reserve the right to search all vehicles.
11. Inappropriate and unsafe behaviour such as crowd surfing, moshing and starting crowd circles is dangerous and causes harm across the full crowd. Throwing objects and the use of flares and smoke devices is extremely dangerous and can cause serious injury. This behaviour and any other inappropriate and/or unsafe behaviour is not permitted and we reserve the right to remove offenders from the Event and pass to Police Scotland.
12. No domestic football tops or tops displaying club logos will be permitted and You may be refused entry.
13. No trading of any items in or around the Arena without the consent of Management or the Local Authority, including goods with unauthorised Event or any artist logos. Anyone found doing so will have their goods confiscated and they will be removed from the Event and may result in criminal prosecution.
14. There will be an Accessible Viewing Platform at the Event. Please see <https://www.gigsinscotland.com/artist/lewis-capaldi> or email access@dfconcerts.co.uk if you have any access requirements. With the exception of special assistance dogs, authorised working dogs and police dogs, no animals are permitted at the Event. Please refer to <https://www.gigsinscotland.com/artist/lewis-capaldi> for Accessibility information.
15. VIP ticket holders should note that the VIP Area does not have unrestricted views of the main stage. Please see <https://www.gigsinscotland.com/artist/lewis-capaldi> for Event information.
16. Unauthorised camping is not permitted anywhere in or around the Arena and any tents found will be removed and not returned.
17. Management does not accept responsibility, to the maximum extent permitted by law, for loss of property or damage to persons or property.
18. Management will use your personal information in accordance with the Privacy Policy which is available via the Management’s website <https://www.gigsinscotland.com/info-page/privacy-policy> If you have any questions about how your personal information is used please contact intldataprivacy@livenation.co.uk
19. Lost property found and handed in to Event Management will be passed to Police Scotland after the event.

AGE RESTRICTIONS

20. No persons under 12 permitted
21. Persons 12-15 years must be accompanied by an adult 21 or over (1 adult minimum per 4 persons aged between 12-15 years old).
22. Proof of age may be requested at entry, and anyone found in possession of fake ID will be refused entry and the ID will be confiscated. Please ensure you bring acceptable photographic ID. Details on <https://www.gigsinscotland.com/artist/lewis-capaldi>
23. We encourage you to complete a Guardianship Form if you are attending with someone aged between 12-15 years old. Further details can be found closer to the Event at <https://www.gigsinscotland.com/artist/lewis-capaldi>
24. We do not act in any parental or supervisory capacity for under 18’s on site. This does not affect our legal duties to any attendee in respect of, or obligation to comply with, any applicable laws including health and safety or licensing laws.
25. A challenge 25 policy will be in operation at the bars ensuring access is restricted to persons 18 and over. Proof of age may be required. Please bring acceptable photographic ID. Details on <https://www.gigsinscotland.com/artist/lewis-capaldi>

PROHIBITED ITEMS

26. Any person in possession of prohibited items may be refused entry or removed from the Event and may risk prosecution. Items will be confiscated and not returned.
27. Flares, gas or smoke devices, are not permitted. The use of flares & smoke devices is illegal and dangerous. CCTV is in operation at the event and footage will be used to pursue and prosecute anyone involved. Such devices are dangerous and could cause very serious harm to You or other Event goers.
28. Gazebos, chairs, unofficial tabards and reflective jackets (Hi-Vis), fake IDs, flagpoles, umbrellas, selfie sticks, inflatables, fireworks, sparklers, confetti cannons, blow torches, sky or ‘Chinese’ lanterns, petrol burners, firewood, candles or any flames, generators, excessive amounts of cigarettes and/or vapes, professional camera/video/audio equipment including removable lenses, drones, portable laser equipment, laser pens, air horns, megaphones, sound systems, vuvuzelas, kites, frisbees, boomerangs, spray paint cans, aerosols over 250ml, camping equipment, disposable barbeques, campsite

stoves and any item that could be considered a weapon, including multi-tools, **are not permitted**. Such items will be confiscated and not returned, and You may be referred to Police Scotland.

29. **All glass (including perfume bottles)** will be confiscated and not returned
30. Management, at its discretion, may confiscate any item that is deemed and/or suspected illegal or unsuitable. Anyone found in possession may be handed to Police Scotland or refused entry to the Event. This includes, without limitation, illegal or intoxicating substances including; Illegal drugs, "legal/herbal" highs, new psychoactive substances (NPS), nitrous oxide (NOS/laughing gas) and associated equipment including balloons, and unidentifiable substances.
31. Recognisable prescribed medicine which is clearly labelled and packaged is permitted into the event. If in doubt, a letter of authorisation can be requested from Management in advance – access@dfconcerts.co.uk
32. Please don't bring a bag into the Arena unless it is absolutely essential. Those who need to bring bags will be separated into bag search lanes and may be delayed as a result of these searches. Bags larger than 30cm x 42cm (the size of a sheet of A3 paper) will **NOT** be permitted in the Arena. Please note that there are no storage lockers available at the Event.

FOOD & DRINK

33. It is not permitted to bring food or any drinks (alcohol or soft drinks) into the Arena and if found, they will be confiscated. Food and drink will be available for purchase at the Event. Anyone with a medical condition which requires them to bring food and/or drink into the Arena should contact Management in advance via access@dfconcerts.co.uk to obtain an authorisation letter or make themselves known to the gate manager/supervisor of the Event who will assist accordingly.
34. Hard plastic, metal, or glass water bottles or backpack hydration packs are not permitted into the event and will be confiscated and cannot be returned. Please only bring **empty** soft water bottles or **empty** collapsible/foldable drinking pouches with you to fill at the various drinking water points available around the Venue.
35. Glass bottles/ jars/ containers are not permitted in the Event. All glass will be confiscated and not returned.
36. Management/Arena operates a zero tolerance underage drinking policy. No-one under the age of 18 is permitted to be under the influence of alcohol at the Event and You may be breathalysed which could lead to refusal. If you are unable to produce ID evidencing that you are 18 years old or over when challenged within the Arena, your alcohol will be confiscated and you will be removed from the Event. If a child or young person under 18 is in your care and caught drinking alcohol, you and the child or young person will be removed from the Event and a referral made to social services. If a child or young person is found intoxicated, welfare will contact their parents and determine if a referral to social services is required. If anyone over the age of 18 is caught supplying alcohol to someone under-age, they will be removed from the Event and may risk prosecution. These are illegal activities and will not be tolerated or permitted under any circumstance. If you are the guardian of someone under 16 and are found under the influence of alcohol, arrangements will be made for you and those you are responsible for to leave the Event and referral to social services as appropriate.

WARNINGS – Prolonged exposure to loud noise may cause damage to your hearing. Smoke effects, strobe lighting, lasers and loud noises may be used at this event.